

## **Help for SPRY Setup**

This file provides information on configuring your SPRY, Inc., software. The configuration program asks you to perform several steps:

- Supply modem settings.
- Register your software.
- Choose an Internet service provider.
- Configure your Internet connection.

## **Software Registration**

You should register your software to ensure that you receive timely technical support and upgrades. You must complete the following fields in order to continue the installation:

**First Name**

**Last Name**

**Address Line 1**

**City**

**Country/Region**

**ZIP Code**

**Day Phone**

## Dial Modifier

The Dial modifier fields are optional. You might use them if:

- You need to dial a prefix code to get an outside phone line (as in PBX phone systems).
- You want to disable call waiting so that incoming calls do not interrupt your Internet sessions. To suppress call waiting with a tone dial telephone, type **\*70,** in the **Before** field (if you have a pulse dial telephone, type **1170,**).
- You want to set up a calling card for use with your SPRY software. For instance, if you must dial a toll number in order to reach your Internet Service Provider, you would enter your calling card number in the **After** field.

Use a comma (,) if you need to add a pause (or delay) to a number. For example, you might specify 9, and then the number (for example, **9,555-9292**). Add additional commas (such as **9,,555-9292**) if you need to increase the delay.

## Select a Pricing and Access Option

Use this dialog box to choose how you want to access the Internet. You have a few options:

- Choose one of the [InterServ](#) accounts. Notice the account pricing information in the list box.

Choosing one of these options will display the [Wizard Lookup](#) dialog box, where you can choose a local Instant Access number, if available, or a toll-free access number. Note that toll-free access carries an hourly surcharge in addition to normal usage rates.

- If you want to keep an account you currently have with an independent Internet service provider, choose **Manual Configuration**.

Choose the access method you want to use and click **OK**.

## Wizard Lookup

This dialog box lets you choose an InterServ access account. You can choose either a toll-free or local Instant Access number.

### To choose an access number:

- 1 Verify that the area code displayed in the **Area Code** box is correct, and re-enter if necessary.
- 2 Choose an access number from the list box on the left. This list displays a Toll Free number and, if available, a local access number.
- 3 Here are some guidelines for choosing an access number:
  - Try to select a local access number with the fastest baud rate, if possible.
  - If you live in an outlying location, there may be no local access numbers available. If so, check the **Long Distance** checkbox and add a long-distance prefix (such as a 1 or 1-206) in the **Long Distance** field.

Make sure your **Long Distance** field entry is correct. Some phone companies require that you dial the area code for all long distance calls (both within and outside of your area code), while others only require an area code for long distance calls outside of your area code.

- Due to the cost of long distance telephone service, it may be more economical for you to create a Toll-Free Instant Internet Access account.

To create such an account, choose the **CompuServe 800/US** access number. Remember that toll-free access carries an hourly surcharge in addition to normal usage rates (as indicated previously in the [Select a Pricing and Access Option](#) dialog box).

## Secure Account Application Form

If you selected InterServ as your Internet Service Provider, this dialog box will ask you to specify a credit card for your connection charges.

Specify whether you want to use Visa, MasterCard, or American Express for your Internet access fees. You must also specify the expiration date and the name used on the card. Your mother's maiden name is requested for verification of your identity.

**NOTE** Your credit card information will be sent over a private phone line.

## Select an E-mail Username

This dialog box lets you make up to three requests for your e-mail address. Some guidelines for selecting an e-mail address follow:

- Choose a distinctive address—you might use your initials, a nickname, or some combination of letters in your name.
- Use good taste. A name deemed offensive by the InterServ system administrators will be changed to a random e-mail address.
- There are thousands of subscribers on InterServ. Be sure that your second and third choices are unique—you might include a combination of numbers or other special characters to avoid duplicating an existing e-mail name.

**For Internet In A Box InterServ Customers** If you want to create a new, lower-cost Instant Access Account, you must change your previous e-mail address. Since you will not be able to maintain your Internet In A Box 1.0 e-mail address, you must request a new address.

If your e-mail address requests are being used by other InterServ customers, you will have the chance to try again. If your e-mail selection is accepted by InterServ, it will be acknowledged at a later stage in the registration process.

## Summary Information

This dialog box lists your account information. Make sure you write down, print, or save this information to a file before leaving this screen.

The following fields are included:

<b>Login Name</b>	Shows the name you will use to login to the Internet. The Auto Login feature will automatically enter your name so you won't have to enter it manually.
<b>Login Password</b>	Shows the password you will supply when making your connection--keep it in a secure place.
<b>Email Username</b>	Shows the name that will be used to login to mail. This is automatically specified for you by the Auto Login feature.
<b>Email Password</b>	Shows the password you will use when starting an email session. This password is stored in the Default Hosts dialog box.
<b>Email Host</b>	Shows the address for your Internet or network mailbox. This is automatically specified for you by the Auto Login feature.
<b>Email Address</b>	Shows your email address. Notify your co-workers and friends of this address so they can send you mail.

**NOTE** The next dialog box will ask you to confirm the passwords you entered, so be sure you've recorded them before leaving this screen.



## Glossary

[InterServ](#)

[POP3](#)

[SLIP/PPP](#)

## **SLIP/PPP**

SLIP (Serial Line Interface Protocol) and PPP (Point-to-Point Protocol) are communications specifications that are used to deliver the Internet over a phone line. You can use a wide variety of applications over a SLIP/PPP connection.

SLIP/PPP accounts are different from other popular means of Internet access such as terminal access or shell accounts (sometimes just called dial-up accounts) that are widely available. These types of access allow you to get to the Internet but restrict you to applications provided by the Service Provider (which are sometimes difficult command-line applications).

If you decide to use another Service Provider, you must contact them and set up a SLIP or PPP access account before starting the installation.

## **POP3**

POP3 (Post Office Protocol 3) is a popular method used for storing Internet mail. Your Internet Service Provider must be able to provide you with a POP3 mailbox for you to receive mail using your SPRY software. A POP3 mailbox is not required for you to send mail.

## **InterServ**

InterServ offers instant Internet access to all SPRY product users. Through its relationship with CompuServe, InterServ provides automated account creation, billing services, and electronic mail for the Internet. An added bonus with the Instant Access Account is you automatically have a membership on CompuServe's Information Service.

## **Configuration Utility**

This dialog box lets you set up the SPRY software, configure your modem and host settings, and work with communication and host profiles.

### Software Setup

- |                       |   |
|-----------------------|---|
| <b>Instant Access</b> | Sets up an Instant Access Account with InterServ.       |
| <b>Register</b>       | Places a toll-free call to register your SPRY software. |

### Configuration

- |                       |  |
|-----------------------|--|
| <b>Communications</b> | Configures your modem and access account information.  |
| <b>Hosts</b>          | Set up or change the e-mail information and default Internet hosts that are used by the SPRY applications. |

### Profiles

**Communications**

Lets you work with profiles that contain dialer settings for modem and access account information.

**Hosts**

Lets you work with profiles that contain host settings for e-mail and news.

## Communications Setup

This screen lets you configure your dialer and login setup and modem settings.

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|---------------------|--|
| <b>Dialer Setup</b> | Sets up the Dialer with Service Provider access account information, and set up Timers information (time delays for connecting and disconnecting). |
| <b>Login Setup</b>  | Sets up how you want to login and connect to your Service Provider. You can set up <b>automatic login</b> using this option, if you want.          |
| <b>Port</b>         | Sets up your communications port information, including COM port, speed, and advanced options.   |
| <b>Modem</b>        | Sets up basic options for your modem, including modem type, phone line type, and advanced options.   |
| <b>Custom</b>       | Sets up custom modems.   |

## Default Hosts

This dialog box provides an easy way to set up your e-mail account information and default hosts for your SPRY applications. This means that when you start the applications, they will immediately access specific locations on the Internet.

Default hosts will appear in this dialog box to help you get started using the Internet.

<b>E-mail Username</b>	The name used to login to your e-mail host. It might also be referred to as an “e-mail ID” or “e-mail login.”
<b>E-mail Password</b>	The password associated with the e-mail username, above.
<b>POP3 E-mail Host</b>	<p>The address of the machine that contains the mailbox in which your e-mail is stored. You need to connect and log into this machine in order to retrieve your mail.</p> <p>This address may be a Fully Qualified Domain Name, like <b>mailhost.mailserv.com</b>, or an IP address, like <b>165.121.6.5</b>.</p>
<b>SMTP Relay Host</b>	Your Service Provider may provide an SMTP (Simple Mail Transfer Protocol) Relay Host to use when you send mail; if so, provide the address here (the address may be in one of two formats, as described above). You do not have to specify this value. If you specify this value, you should set up SPRY Mail to use SMTP send using the Preferences dialog box from Mail’s <b>Options</b> menu.
<b>E-mail Address</b>	<p>The address that the Internet Service Provider assigns you; the address other people will use when sending mail to you. It is usually in the following syntax: “name@location.ext” or “name@location.location.ext.” (such as <b>lucy@narnia.com</b> or <b>holmes@mycroft.foe.org</b>).</p>
<b>SPRY Mosaic</b>	The home page for the host. Type the name of the home page (for example, <b>http://gnn.interpath.net/gnn.html</b> ).
<b>SPRY Gopher, SPRY News, Network File Manager (ftp)</b>	The host domain name. Type the fully qualified Domain Name of the host. (for example, <b>gopher.interserv.net</b> ).

**TIP** You can access this dialog box at any time from the [Configuration Utility](#), and you can also set up this information within the individual applications themselves.

## **Communications Profiles**

This dialog box lets you open or delete an existing communications profile, or create a new one. A communications profile stores dialer settings for modem and access account information.

## Hosts Profiles

This dialog box lets you open or delete an existing host profile, or create a new one. A host profile stores the settings used to access the host (including e-mail account information and default hosts for your SPRY applications), saving you time if you commonly connect to more than one host.

**Host profiles** list box Lists all of the host profiles you've created. Choose a profile from the list to make it active.

**New** button Lets you create a new profile. A dialog box will appear for you to name the profile, then the [Default Hosts](#) dialog box will appear.

**Delete** button Deletes the profile currently highlighted in the **Host profiles** list box. A prompt will appear asking you to confirm your decision to delete the host profile.

## InterServ Connection Error

The setup program failed to connect with InterServ to get current pricing information. Here are some things to try:

1. Close all applications that are currently running and try connecting again.
2. Lower the speed of your COM port to 9600 baud. This is configured using the Communications Port Setup dialog.
3. Turn off the **AutoBaud** setting. This is configured in the Modem Setup dialog box by clicking the **Advanced** button.
4. Use the Modem Setting dialog to set your modem to one of the following:
  - Hayes Optima 144 + FAX 144
  - Mercury Tech 9600/14400
  - GVC Technologies V.32bis
5. See the Troubleshooting section in the *Installation and Configuration Guide* for more information.





